

Five Material Issues

Material Issues	Key Initiatives
Material Issue 1 Provide Socially and Environmentally Responsible Products and Services	<ul style="list-style-type: none"> • Develop socially and environmentally responsible products • Respect culture and tradition and create products and services that stand by all people in their everyday lives • Make sustainable values part of everyday life
Material Issue 2 Address Climate Change and Promote Resource Circulation	<ul style="list-style-type: none"> • Reduce the use of fossil-based raw materials and fuels • Promote resource circulation
Material Issue 3 Create Positive Impact in Local Communities	<ul style="list-style-type: none"> • Promote independent store management and serve as community centers in each region • Revitalize local experiences and industries through regional resources
Material Issue 4 Ensure Honest and Ethical Business Practices	<ul style="list-style-type: none"> • Respect human rights and the environment and throughout the supply chain • Ensure fairness and equity in transactions • Respect quality, safety, and health • Maintain trust through risk management and information security
Material Issue 5 Advance a People-Centered Philosophy for the Common Good, Led by Diverse Individuals	<ul style="list-style-type: none"> • Build an organization where employees and stakeholders can thrive both physically and mentally by embracing the challenge of growth • Actively promote diversity and cultivate a proactive and autonomous organizational culture • Realize governance aligned with the People-Centered Philosophy for the Common Good